PRIVACY POLICY

Effective Date: 24th January 2024

Welcome to Axhorn Oyun Yazılım ve Pazarlama A.Ş. ("Axhorn," "we," "our," or "us"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services, including those provided through Epic Online Services ("EOS") and any related online features, products, or services (collectively, the "Services").

By accessing or using our Services, you agree to the terms of this Privacy Policy. If you do not agree to the terms of this Privacy Policy, please do not use the Services.

1. INFORMATION WE COLLECT

a. Personal Information: We may collect various types of personal information, such as name, surname, company information, telephone, address, email addresses, and other details when you use our Services.

b. Usage Information: We collect information about your use of the Services, including your IP address, to troubleshoot servers, manage the website, and provide personalized content.

2. HOW WE USE YOUR INFORMATION

a. Service Delivery: We use your information to provide, maintain, and improve our Services, ensuring their secure and efficient delivery.

b. Communications: We may send you relevant information, such as campaign updates, new products, and promotional offers, based on your communication preferences.

3. INFORMATION SHARING

a. Third-Party Services: Our Services may contain links to third-party websites. We are not responsible for the privacy terms and content of these sites.

b. Epic Games Services: Some of our multiplayer games such as **Battle Room** may use Epic Games' services, and you can review their privacy policies below:

Epic Games Privacy Policy: https://www.epicgames.com/site/en-US/privacypolicy
Trust Statement: https://dev.epicgames.com/en-US/services/terms/trust-statement
Developer Agreements: https://dev.epicgames.com/en-US/services/terms/agreements

4. COOKIES

a. Types of Cookies:

  i. *Session Cookies:* Temporary cookies valid until you close your browser.

  ii. *Persistent Cookies:* Stored on your hard drive until deleted or expired.

b. Cookie Purpose:

  i. *User Authentication:* Session cookies maintain your login status, ensuring a seamless experience.

  ii. *Preferences:* Persistent cookies remember your choices, such as password storage and website/mobile application session persistence.

  iii. *Analytics:* Cookies analyze your website/mobile application usage, including pages viewed and visit duration, to enhance our services.

  iv. *Advertising Technology:* We may use cookies to present tailored advertisements based on your previous visits.

  v. *Google Analytics:* Utilized for web analysis, Google Analytics cookies provide statistical information/reports on website/mobile application usage.

c. Cookie Management:

  i. *Google Chrome:* Manage cookies in the "Cookies" tab by clicking the "lock" sign in the URL section.

  ii. *Internet Explorer:* Control cookies by selecting "allow" or "do not allow" in the security tab.

iii. *Mozilla Firefox:* Manage cookies through the "Options" icon and "Privacy and Security" button.

iv. *Opera:* Control cookies in the "Cookies" section under "Advanced" in the "Preferences" menu.

v. *Safari:* Manage all cookies in the "Privacy and Security" section under the "Safari" tab in your phone's settings.

5. YOUR CHOICES

a. Data Deletion: You have the right to delete your records from our system at any time.

b. Privacy Policy Updates: We may change this Privacy Policy, and any updates will be effective upon publication.

6. CONTACT US

If you have questions, contact us at privacy@axhorn.com or:

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